

**Maybank**

# PASSWORD AND TOKEN REQUEST FORM

**DATE**

(DD-MMM-YYYY)

MALAYAN BANKING BERHAD Transaction  
 Banking, Global Banking  
 Email: m2ehelpdesk-sg@maybank.com.my  
 Contact: +65 6720 3720

**COMPANY & NOMINATED USER DETAILS****COMPANY NAME\*****USER NAME\* TEL****NO./HP NO.\*****EMAIL\*****CORP/ORGANIZATION ID\*****FAX NO.****REQUEST DETAILS****SECTION A: FOR RESET, ENABLE I/D REQUEST & DE-REGISTER SECURE2U****USER ID\***

(e.g. SGCORP1A)

**APPLICATION\*****M2E RCMS****TradeConnex****SELECT REQUEST\*****Token Replacement****Enable I/D****Reset Password**

For Lost Token. New token will be sent via courier

Unlock or Activate I/D.

Only M2E RCMS temporary password(s) will be sent via email

**De-register Secure2U**

Applicable ot M2E RCMS only

**MAILING ADDRESS \*****SECTION B: ADDITIONAL REQUEST / REMARK (if any)****SIGNATURE / APPROVAL****AUTHORIZED PERSON / SIGNATURE(S)** (as per Board Resolution.) \***NAME (S)\*****DESIGNATION / TITLE****DATE****FOR BANK USE ONLY****SIGNATURE VERIFIED BY****REQUEST AUTHORIZED BY****NAME (S)****DATE****NAME (S)****DATE**

Please mail the original copy to: Transaction Banking, 2 Battery Road, #25-01 Maybank Tower, Singapore 049907. Attn: Implementation Team

\* This form is to be used to initiate remote token and user I/D maintenance with Maybank.

\* This form must be completed and signed by AUTHORIZED PERSON / SIGNATORIES for your request to be accepted.

\* Please email this request form to [m2ehelpdesk-sg@maybank.com.my](mailto:m2ehelpdesk-sg@maybank.com.my)

\* All fields marked with an asterisk ( \* ) are compulsory and must be filled in for your request to be accepted.